

Compatibility List Change Notice

Category: HDD - 3.5" HDD

Dear Partners:

To ensure the devices listed in our compatibility list all function normally, QNAP removed Toshiba MG06A hard disks with firmware 0104. Please note that the models are still compatible with our products, but we recommend to use them with a later firmware version.

Reason for Changes:

Toshiba MG06A hard disks with firmware 0104 are sometimes not detected by QNAP NAS models.

Description for Changes:

Remove Toshiba MG06A models with firmware 0104 from the compatibility list.

HDD Model Number List:

Brand	Family	Model	Interface	Capacity	Firmware
Toshiba	MG06A	MG06ACA600E	SATA 6Gb/s	6 TB	0104
Toshiba	MG06A	MG06ACA800E	SATA 6Gb/s	8 TB	0104
Toshiba	MG06A	MG06ACA10TE	SATA 6Gb/s	10 TB	0104

Affected QNAP Model:

All models listed compatible with Toshiba MG06A series.

Recommended Actions:

QNAP recommends using Toshiba MG06A series with firmware 0107 or above version. Please contact Toshiba support for updating the firmware of the hard drives if needed.

Please contact your QNAP Representatives if you have any questions.